

Return Policy:

Items must be returned within 30 days. Unfortunately refunds cannot be given for decals and signs that have been used, assembled or soiled in any way unless the workmanship / construction was defective.

Animal Auras will not pay or refund the return shipping costs. Please insure your return packages as a refund will not be given on lost or damaged items from shipping.

Please allow 5-7 days from the time we receive your return to process and refund. Refunds will be credited via the original payment source.

Include a copy of your receipt, phone # and reason for return i.e. changed your mind, ordered wrong size, received incorrect item, received damaged or defective.

Liability / Dispute Resolution

Any dispute, controversy or claim arising out of or relating to the Goods offered for sale on this website shall be finally settled under the rules of the American Arbitration Association in accordance with the rules and regulations thereof. The place of arbitration shall be in the county of Riverside. The language of the arbitration shall be English.

Warranty:

Limited warranty against defects or workmanship for 30 days. Please inspect all items thoroughly when you receive them for any obvious defects . We will replace any decal or sign that is defective due to construction.

Our signs and decals are manufactured from heavy duty, engineer-grade, multi-year life expectancy materials to withstand most weather conditions. There is no warranty for damage from use or climactic conditions.

Exchange Policy:

Please make a new replacement order for the items you want and then return your unwanted items within 30 days of original purchase. This will be treated as two separate transactions.

Shipping:

We do our very best to prepare, pack and ship your order within 5 business days of receipt. Notification of your shipment with tracking numbers will be issued by email.

We are a small, dedicated team and we like to ship it once and do it right! We love our products and want your order to arrive in optimum condition to serve you and your animal family for many years to come.

All shipping is via USPS.

We use Priority Mail Domestic & International Services to ensure that we have:

- 1) reliable, trackable shipments & delivery notifications.
- 2) adequate room for sufficient packaging for safe & damage free delivery of your signs and accessories.

Shipping prices are same for all US 48 States and PR, HI, AK, Guam, Other US Territories & AOP Boxes

Shipping prices for Canada are same for all provinces/areas of Canada

International shipping prices are same for all other countries worldwide

For alternative shipping requirements, please email us for a shipping quote prior to placing your order.

Your shipment is NOT insured. If you prefer delivery with required signature or insurance, an additional cost will be applied. Please contact us prior to payment to calculate any additional charges. You will be provided a link to track your package online.

Privacy Policy:

What information do we collect?

We collect information from you when you register on our site, place an order or subscribe to our newsletter.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number or credit card information. You may, however, visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

To process transactions - your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

To send periodic emails -The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.

Note: If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computers hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information.

We use cookies to help us remember and process the items in your shopping cart and understand and save your preferences for future visits.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

California Online Privacy Protection Act Compliance

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent. As part of the California Online Privacy Protection Act, all users of our site may make any changes to their information at anytime by logging into their control panel and going to the 'Edit Profile' page.

Childrens Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to our websites privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us using the information below.

AnimalAuras.com

PO Box 5

Aguanga, CA 92536

888.962.8411

AnimalAuras@earthlink.net

Terms of Use:

We welcome you to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern' Animal Auras' relationship with you in relation to this website. The term Animal Auras' or 'us' or 'we' refers to the owner of the website whose registered office is PO Box 5 Aguanga, CA 92536. The term 'you' refers to the user or viewer of our website. The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by, copyrighted and/or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.

- All trademarks reproduced in this website which are not the property of, or licensed to, the operator
- Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- You may not create a link to this website from another website or document without Animal Aura's prior written consent.
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of the United States of America, State of California, Riverside County.
- We reserve the right to cancel an order in the event of a pricing error.

Feel free to contact us with any questions:

contact us

Phone # 888-962-8411